

Waypoint Centre for Mental Health Care

Multi Year Accessibility Plan

For a 5 year period commencing April 2019

This Multi Year plan is to be read in conjunction with Waypoint Centre for Mental Health Care's Annual Accessibility Plan. The purpose of the multi year plan is to augment current barrier removal initiatives and provide long range planning to support an inclusive environment. This plan will be reviewed at a minimum every 5 years

Type of Barrier	Description	Strategy
Physical	Numerous outpatient clinic/program spaces with poor accessibility features	Complete construction of new Health Hub building with accessibility features
Physical	Patient washrooms without barrier free features	Implement multi-year strategy to upgrade all washrooms in the Toanche building
Physical	Public washrooms without power assist doors	Implement multi-year strategy to install power operator feature on public washrooms
Physical	Missing or lack of wayfinding for accessible facilities	Update signage in areas identified as under serviced
Physical	Crosswalks and sidewalks built before 2012	Implement multi-year strategy to replace concrete sidewalks with 1.5 m wide walkways complete with curb cuts and high contrast tactile warning strips
Physical	Line painting	Implement multi-year strategy to install high visibility line painting of all parking stalls to ensure parking space for persons with disabilities are highly visible
Physical	Patient furnishings	Refresh program furniture with adaptable/adjustable furniture in patient common areas
Physical	Renovation Planning	Ensure that accessibility is a key consideration in the planning/design of renovations of existing facilities

Type of Barrier	Description	Strategy
Communication	External Web Site	Improve external website to highlight to visitors where they may access the barrier free features on campus, such as washrooms, barrier free entrances, etc.
Communication	Lack of visual alert to fire alarm in original campus buildings	Visual alert to be installed that would function during fire alarm
Communication	Lack of public information systems for wayfinding for visual or hearing loss	Investigate a wifi based information management system that has both audible and adjustable instructions for visitors to the campus
Communication	Assistive Devices	<p>Improve Waypoints intranet site (PENNIE) to communicate inventory of accessible devices that are available for on loan to programs for patients that could benefit from their use.</p> <p>The intranet websites and web content must meet WCAG 2.0 Level AA</p>
Communication	Emergency Response	Develop a plan through EREC for assisted evacuation of the frail elderly population at the Horizon program.